How you can see us:

How can we help you?

Our Surgery team are:

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**Surgery address:**

1 St. James Road
Handsworth
Birmingham
B21 0HL

**T:** 0845 675 0574

**F:** 0121 523 5306

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**Holyhead Primary Care Centre**

**Opening hours:**

Our reception is open
Mon-Fri: 9.00am to 01:00pm
3.15pm to 06.30pm
(Closed on Saturday and Sunday)

Please call for an appointment on
0845 675 0574

**Consultation times:**

Our doctors will be able to see you at the following times

Monday: 9:00am-1:00pm, 3:15pm-6:30pm
Tuesday: 9:00am-1:00pm, 3:15pm-6:30pm
Wednesday: 9:00am-1:00pm, 3:15pm-6:30pm
Thursday: 9:00am-1:00pm, 3:15pm-6:30pm
Friday: 9:00am-1:00pm, 3:15pm-6:30pm

We running extended hours
On Monday and Friday from 6:30 pm to 8:00 pm.
On Tuesday, Wednesday and Thursday from 6:30 pm to 7:00 pm.

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**Patients Participation Group:**

Have your say in shaping the services in Holyhead Primary health care centre. To get involved please contact reception.

Doctors, nurses, health care assistant, health trainers, group educators, drug counsellors and other NHS staff are also part of our team.

Hope you will enjoy meeting them. Please let us know if this is a problem.

Wheelchair and Pram access

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**Primary Care Trust HOBIPCT**

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**Holyhead Primary Health Care Centre**

**Doctors:**
Dr B. C. Chaparala
Ms Sheila Lagnaz

**Specialist Practioner**
Ms Meriam Motaung
Mrs Sylvia Harper

**Practice Nurses**
Mrs Pallavi Uppalapati

This practice is computerised and registered under the Data Protection Act. Personal information will be confidential to the NHS unless you have given permission in writing. The practice has also produced and published information in compliance with the Freedom of Information Act- a copy of this may be obtained from us.
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| Emergency patients will be seen on the same day. Please visit the surgery or telephone 0845 675 0574 to book an appointment. The receptionist will help you to book appointment at your convenient time. | | Registration of new patients takes place at the practice on weekdays between 9:00am-6:30 pm. Please bring with you:  
- Proof of your address, e.g. a recent household bill or rent book  
- Ideally a passport, driving licence or other recognised photographic ID. If you have a non-UK passport please provide proof of a right to register for full NHS services. If you have a Medical Card, please bring this with you as this will help us obtain your previous records. You are encouraged to see the same doctor or nurse whenever you have a regular appointment. You may also request to see other GPs and nurses if, for example, you need an appointment at short notice or you need to see a female GP. Where patients are requesting to join the practice list, the practice does not discriminate on the grounds of race, gender, social class, age religion, sexual orientation or appearance, disability or medical condition. |
| | Repeat Prescriptions  
Please let us know 48 hours before repeat prescription. | | Conduct  
We aim to treat our patients courteously at all times and expect our patients to treat our staff in a similarly respectful way. Patients who are violent or abusive to any member of staff or other persons on the Practice premises will be removed from the Practice. |