

# Holyhead Primary Healthcare Centre

## Feedback Form



1 St. James Rd ; Handsworth, Birmingham B21 0HL. Phone:0121 5548516

Dear Patient / Relative / Visitor,

Your views are very important to us and can be enormously helpful in showing us where we can make improvements. We'd be very grateful if you would spend a few minutes completing the short feedback form during your visit.

Your ideas and suggestions for improvement are very important to us. We appreciate your feedback and will use it to evaluate changes and make improvements in our services.

I came as a (Please Tick)  Patient  Relative  Visitor

Name

Contact Ph. No.

e-mail ID

Home Address  
(House / Flat  
number if  
appropriate)

\*Please tick

	Excellent	Good	Average	Fair	Poor
How easy making an appointment is					
The Reception/ Enquiry Service is					
The Service of attending GP's					
The Service of attending Nurses					
The Practice Environment is					
The Practice Facilities are					

Special  
Comments

Date

Signature

The information you supply us will be used lawfully, in accordance with the Data Protection Act 1998. The Data Protection Act 1998 gives you the right to know what information is held about you and sets out rules to make sure that this information is handled properly.